

Smart Systems
for Solar Power



PERFECTLY PLANNED. EASILY IMPLEMENTED.

WITH THE NEW TAKE-CARE PACKAGE FROM IBC SOLAR.

Take-Care, this means market leading expert support for the commercialization of storage solutions. For more turn-over, faster implementation and highest customer satisfaction.



The IBC SOLAR Take-Care Packages

The perfect solution for any storage project

Whether you count with a stable, weak or no grid at all – IBC SOLAR offers a storage package for any requirement. IBC SOLAR can offer a well-suited solution for every application you may have – from single family homes to industry grade solutions.

IBC SOLAR has implemented storage products in more than 20 countries since 1982 and has gained valuable experience over the years, which you can benefit from. Our goal is to provide you with everything you need to have a smooth implementation of your customer's storage system. That is why we offer market leading expert support for your PV storage project. If you would like to take advantage of this IBC SOLAR service please visit our IBC SOLAR Online Shop or contact your sales representative. We are happy to help.



Take-Care packages: Perfectly planned. Easily implemented.

You didn't sell or install a storage system up to now? Or would you like to have the support of a storage expert for the commissioning? No problem, we offer service packages which will help you get started and provide support for you from the design phase right up to the initial operation. Save cash money and buy the storage plus the appropriate service package.

	ESSENTIAL	EMPOWERING	ENSURING
Preliminary dimensioning :: Professional pre-selection and determination of size of the storage system including price indication	✓	✓	✓
System conception :: Elaboration of a detailed quotation including wiring and communication plan, listing of the components as well as execution recommendations :: System documentation, p.e. manufacturer certificates, installations manuals		✓	✓
Telephone support during initial commissioning :: Phone support during commissioning :: Experienced engineers as contacts		30 minutes	60 minutes
On-site Engineer Workshop :: On-site support for the commissioning of the storage system by an experienced IBC SOLAR engineer :: Including handover certificate with review of the devices and system functions as well as settings :: Support for briefing your customer			✓
On-site O&M Workshop :: Visit of an experienced IBC SOLAR engineer :: On-site support for the transfer of knowledge and skills about storage system in order to be able to realize maintenance and servicing			✓
Telephone support for trouble-shooting :: Phone support in case of failures and trouble-shooting :: Experienced engineers as contacts	15 minutes	30 minutes	60 minutes
Service fee	Included with the purchase of a Li-storage	<u>240 €</u>	<u>3.490 €¹</u>

Telephone-support during initial commissioning or for trouble-shooting (German / English)

Hotline +49(0)9573 9224 847 (Get Technical Support)²
 Monday – Thursday: 8 am – 4 pm (CET/CEST)
 Friday: 8 am – 3 pm (CET/CEST)

Email: Get-Technical-Support@ibc-solar.com

¹ plus travel expenses

² conversations will be charged according to the fees of your geographical location and service provider. In order to get information about the exact costs, we ask you to contact your service provider.